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**From:** Chris Coutu [Chris.Coutu@Airgas.com]  
**Sent:** 1/26/2011 7:25:50 PM  
**To:** Hanchett, James (DPH) [James.Hanchett@state.ma.us]  
**Subject:** RE: Gas Order

Hi Jim,

Should see cylinders Thursday or Friday. If you don't you can contact me or Denise in West Springfield. Her number is 800-649-1639 and she usually answers the phone.

Thanks  
Chris

**From:** Hanchett, James (DPH) [mailto:James.Hanchett@state.ma.us]  
**Sent:** Wednesday, January 26, 2011 1:11 PM  
**To:** Chris Coutu  
**Subject:** Gas Order

Hi Chris,

We are trying to track a gas order placed 1/19 it was supposed to be delivered 1/21. Our account number is

[REDACTED] We are located at UMass in Amherst.

Jim Hanchett  
Amherst Drug Lab  
Room N251 Morrill I  
637 North Pleasant Street  
Amherst, MA 01003  
Phone 413-545-2607  
Fax 413-545-2608  
Cell [REDACTED]